DCHS Community Services Division - Summary Dashboard Report **Work Training Programs**

Other Important Metrics						
Out of School wage @ exit	\$9.72					
KCJI wage @ exit	\$17.34					
DWP wage @ exit	\$23.40					

2010 Business Plan Performance Measures							
Measure	Status	Hist Avg	2009 Target	2009 Actual	2010 Target	2010 YTD	Benchmark
Youth advance educationally or secure employment	•	89.8%	95.0%	93.3%	95.0%	92.3%	
Dislocated Worker and KCJI Program adult clients achieve economic self-sufficiency	•	NA	NA	NA	75.0%	69.0%	65.0%
Adult clients (DWP and KCJI) retain jobs for 90 days		89.2%	86.0%	85.2%	86.0%	81.2%	89.7%
Youth stay in school or retain jobs for 90 days		70.8%	81.0%	69.5%	75.0%	91.6%	WIA State 81% WIA Fed 72%

O	ther	Nota	ble	Items
---	------	------	-----	-------

Time Frame 4Q10-1Q11

We provided de-escalation training to WorkSource and Youth Program staff to help reduce stress and continue to provide responsive customer service as the pressure builds on customers who have been out of work for extended periods and/or are losing their safey net support.

The award ceremony for the Governor's Best Practice Awards for KCJI and SODO Project was postponed because of snow but will be held on March 24th. The Executive recognized the excellent work of KCJI in his State of the County address. A proposal for \$1.5 million to continue the SODO model for 18-24 year old offenders was submitted to Dept. of Labor under the Civic Justice Corps RFP solicitation on 3/14.

Our YouthBuild proposal was not funded in the first round of awards by the Dept. of Labor but will be considered for funding once the Fiscal Year 2011 DOL budget is determined by Congress. The House passed budget would zero out WIA but a Senate budget is being worked on that would restore it. Senator Murray is a champion of funding for employment and training.

Key

ARRA - American Recovery Reinvestment Act

DNRP - Dept. of Natural Resources & Parks

DWP - Dislocated Worker Program

JRA - Juvenile Rehabilitation Administration

KCJI - King County Jobs Initiative

WDC - Workforce Development Council

WIA - Workforce Investment Act

WTP - Work Training Program

Other Internal Measures							
Measure	Status	Hist Avg	2009 Target	2009 Actual	2010 Target	2010 YTD	Benchmark
Out-of-school youth advance educationally		60.3%	NA	66.1%	NA	75.4%	39.8%
Percent adults completing occupational skills training	_	75.5%	NA	56.4%	NA	59.7%	73.0%

Division Director's Message

The measures for youth educational advancement and employment were negatively impacted by increasing numbers of recently released, young offenders. In 2011, we are emphasizing postsecondary training and credential completion for youth and adults to improve overall performance. Demand for employment services remains high in the WorkSource system and mature workers over 50 continue to have difficulty getting back into the labor market. The economy is beginning to recover but competition for jobs remains very intense. The WorkSource Operators are closely monitoring system stress created by the long recession, exhaustion of Unemployment Benefits for many recipients, and state reductions to Workfirst and TANF. We now have a local benchmark from the Workforce Development Council for Self-Sufficiency Attainment for all WIA programs of 65% and are exceeding it. The biggest issue on the horizon is proposed federal and state budget cuts for job training programs starting July 1. The Executive is supporting full funding for the





